

- [What does the price include?](#)
- [Do you accept payment by credit or debit card?](#)
- [Do infants count?](#)
- [My outbound flight is delayed](#)
- [What if my flight is cancelled](#)
- [What if I'm traveling with a Wheelchair?](#)
- [How much luggage can I take?](#)
- [Do I need to tip the driver?](#)
- [My schedule changed prior to departure](#)
- [What happens if I cancel my booking?](#)
- [Insurance?](#)
- [Last minute bookings?](#)
- [Policy on drunken/abusive behaviour](#)
- [What is your policy on pets?](#)
- [What is your smoking policy?](#)

What does the price include?

A one-way price will include a single journey, either from your arrival airport to your destination or from your destination to your departure airport. A return booking includes both the arrival and departure transfers. Unless stated otherwise, individual transfers will accommodate up to four passengers.

Do you accept payment by credit or debit card?



We now accept payments via PayPal Invoicing. Credit Cards payments are also accepted. Please [contact us](#) for more information.

All invoices **MUST** be paid for in advance of travel.

You **DO NOT** require a PayPal account to use this service. Yorkshire Airport Transfers will issue you a PayPal Invoice. Simply follow the instructions on the invoice provided to make a secure payment using your debit or credit card.

Do infants count?

Infants and children count as one person. Laws are different in many countries relating to the use of child seats for infants and children. We strongly recommend parents take their own child seats to ensure adequate safety.

My outbound flight is delayed

Your driver will monitor your flight arrival time and will collect you at the new time.

What if my flight is cancelled

If your flight is cancelled please call our support team. By advising them of the flight cancellation and any new details of your arrival, they will be able to reschedule your transfer. Please note extra costs may apply should the new arrival time attract night rate charges or there has been an airport change.

What if I'm traveling with a Wheelchair?

If you are traveling with a wheelchair please ensure you contact us prior to you booking on 0113 250 9000 or email us at info@yorkshireairporttransfers.co.uk to ensure we can provide the appropriate vehicle.

How much luggage can I take?

Most of our vehicles are able to accommodate a sensible amount of luggage. For

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more information please contact info@yorkshireairporttransfers.co.uk. (Up to 4 passengers per vehicle, children and babies count as one passenger). If you are traveling with excess luggage, for example push-chairs; wheelchairs, golf clubs, skis or any other out of the ordinary items, it is imperative we are made aware as extra charges maybe applicable. Failure to do so will result in additional charges incurred by the passengers locally.

Do I need to tip the driver?

The price paid does not include a tip. As is standard across the globe these days if you feel your driver has been friendly and courteous, then a small tip is the norm.

My schedule changed prior to departure

If your booking needs to be changed prior to departure simply contact us on 0113 250 9000 or email us at info@yorkshireairporttransfers.co.uk and we will amend the details accordingly. You will be responsible for any increase in the transfer price if the new pickup/drop off location is further away.

What happens if I cancel my booking?

You may cancel your booking at any time, however cancellation charges may apply. For more information please contact us on 0113 250 9000 or email us at info@yorkshireairporttransfers.co.uk

Insurance?

Yorkshire Airport Transfers holds full public liability insurance. We do however recommend that you hold a valid insurance policy for the duration of your trip.

Last minute bookings?

If you require a transfer inside 48 hours please call on 0113 250 9000 or email info@yorkshireairporttransfers.co.uk and we will do our best to accommodate your requirements.

Policy on drunken/abusive behaviour

Yorkshire Airport Transfers reserves the right to refuse to carry any person who is thought to be under the influence of alcohol or drugs and/or whose behaviour is considered to be abusive and could pose a threat to the driver, the vehicle or other passengers.

What is your policy on pets?

Yorkshire Airport Transfers operates a complete ban of pets in all vehicles used, with the exception of animals for the aid of the blind and visually impaired.

What is your smoking policy?

Yorkshire Airport Transfers operates a complete non smoking policy in all vehicles used.
